

PROPERTY MANAGER NUMBERS for EMERGENCY ONLY:

Available from 8:30 am to 5:30 pm Monday through Friday.

Los Angeles | Long Beach: 818.907.5757 x224

Palm Springs | Palm Desert: 760.907.5626 x04

Please read what are considered **EMERGENCY** and **NON-EMERGENCY** circumstances below:

- Kitchen sink stoppages that occur on weekends, where the water in the sink is overflowing onto the floor. If it is a gradual leak or drip, it is not an emergency. This must be reported the next business day between 8:30 am – 5:30pm.
- Toilet stoppages are emergencies at all times, unless the apartment has two bathrooms and one is functioning properly, or it has not overflowed or flooded the bathroom floor. Please turn off the water flow valve, located near the floor behind the toilet.
- Ruptured pipes, inside or outside of the apartment or any running faucet that won't turn off. If it is a gradual leak or drip, it is not an emergency. This must be reported the next business day between 8:30 am – 5:30pm.
- Gas leaks/smell of gas. OPEN ALL WINDOWS AT ONCE. CALL THE GAS COMPANY.
- Electrical black outs, fuses short circuit or there is a power outage.
- If there is a kitchen sink rupture, turn off water to the faucet. The valve should be located under the kitchen sink.

****ALL FALSE EMERGENCY CALLS WILL BE CHARGED TO RESIDENTS****

AFTER HOUR EMERGENCY NUMBERS

LOS ANGELES PROPERTIES:

PLUMBING ISSUES

Call Yuri Schillin 818-535-1837 (not for stoppages)

Call Thrifty Rooter 818-558-1018 (for stoppages and other plumbing emergencies)

LONG BEACH PROPERTIES:

PLUMBING ISSUES

PETE'S PLUMBING 562-599-0106 – tell operator it's an emergency and you need tech immediately, they will patch you through.

ELECTRICAL ISSUES

PHIL NERENBERG 562-429-1326 – if you get voicemail leave a message stating that you are with KPL Select Property Management and it is an emergency.

PALM SPRINGS or PALM DESERT PROPERTIES:

PLUMBING ISSUES:

Call Ron Whittwer Plumbing 760-673-9630 or

Call Randal's Plumbing 760-341-2058

ELECTRICAL ISSUES:

Kunney Kato 760-275-8571